HOMESYSTEM

QUICK USER GUIDE

Aqara Hub E1

Zigbee 3.0 hub with Wi-Fi

Manufacturer: **Aqara** · Model: **Aqara Hub E1 (HE1-G01)**

PRODUCT IN THE HOMESYSTEM E-SHOP

obchod.homesystem.sk/en/aqara-riadiaca-jednotka-hub-e1-zigbee-3-0/

This guide belongs to a product bought at obchod.homesystem.sk. Scan the QR code for current information, accessories and advice.

A gateway for Aqara and Zigbee devices. It also works as a Wi-Fi repeater and HomeKit-compatible sub-devices sync to the Apple Home app.

KEY FACTS

Model	HE1-G01
Power supply	5 V⎓ / 0.5 A, USB port
Wireless	Zigbee 3.0; Wi-Fi 802.11 b/g/n, 2,4 GHz
Size / weight	108 × 30 × 8 mm
Range	up to 30 m in open indoor space
Environment	−10 to 40 °C, 0–95 % RH, non-condensing, indoor use only
Use	Wi-Fi repeater: max. 4 Mbps, max. 2 connected Wi-Fi devices; only 1 Aqara sub-product (camera, lock, hub) is recommended

SAFETY INSTRUCTIONS

WARNING

- Not a toy. Use indoors only, not in damp places or outdoors.
- Keep away from liquids and heat sources. Ensure ventilation if enclosed.
- Do not repair the device yourself. It is not a security device. Keep the antenna at least 20 cm from the body.

MOUNTING

- Place the hub in the centre of the area with the sub-devices and plug it into an indoor USB power adapter or socket.

BUTTON

Hold 10 s	network reset and unbinding of devices (if adding fails)
10 quick presses	factory reset

INDICATOR (LED)

Yellow solid	starting up
Yellow fast flash	waiting for network connection
Blue fast flash	connecting
Blue slow flash	network connected, account binding
Blue solid	working normally
White solid	no network set up within 10 min of start
Purple flashing	sub-devices can be added
Yellow slow flash	firmware update
Off	no power or LED switched off

FIRST SETUP

1. Download the Aqara Home app. Connect the phone to 2.4 GHz Wi-Fi and keep it near the hub.
2. Plug the hub into USB power and wait until the LED flashes yellow quickly.
3. In the app tap “+” at the top right and select Hub E1.
4. Follow the in-app instructions. If adding fails, hold the button for 10 s and try again.

> **HOMEKIT**
> In the Apple Home app scan or enter the HomeKit setup code from the device label.

Disposal: A product marked with the crossed-out wheelie bin symbol must not be put in household waste. Hand it in at an electronic-waste collection point or to the seller when buying a new device. Hand in batteries separately at a battery collection point.
Important: this short guide in English was prepared by HomeSystem s.r.o. for customers of the obchod.homesystem.sk e-shop based on the manufacturer's documentation. In case of differences, the manufacturer's original manual prevails: https://www.aqara.com/wp-content/uploads/2023/08/Hub_E1-User_Manual.pdf
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